

Engaging for employees, efficient for managers.

Free trial k-asap.com



# Kaspersky ASAP: Automated Security Awareness Platform



## Kaspersky ASAP: Automated Security Awareness Platform

82% of all cyber-incidents are caused by human error, with companies losing millions as a result. Traditional training programs are not designed to address this problem, and a new approach is needed. Say hello to Kaspersky ASAP.

## Human error is the biggest cyber risk

## **79%** of employees

admit to having engaged in at least one risky activity within the previous year despite being aware of the risks \*

## 51% of employees

believe their IT departments should be completely responsible for preventing their employers from falling victim to cyberattacks\*

## 55% of enterprises

report threats caused by inappropriate IT use by employees\*\*

## 51% of small businesses

suffered a security incident due to IT security policies violation by employees\*\*

## 26% of employees

say their personal email has the same password as their work account\*\*\*

# Barriers to launching a security awareness program that works

Companies are eager to implement security awareness programs, yet many are unhappy with the process as well as the results. SMBs in particular find it challenging, as they tend not to have the necessary experience or resources.

## Inefficient for students



Perceived as difficult, boring, irrelevant drudgery.



It's all about 'don't' rather than 'how to'



Knowledge is not retained



Reading and listening aren't as effective as doing

## A burden for administrators



How to create a program and set goals?



How to manage training assignments?



How to control the progress



How to make sure our staff are fully engaged?

<sup>\*</sup> Balancing Risk, Productivity, and Security." Delinea, 2021

<sup>\*\* &</sup>quot;ITSecurity Economics 2022", Kaspersky

<sup>\*\*\*</sup> https://www.beyondidentity.com/blog/passwordsharing-work

# Efficient, easy to manage training for organizations of any size

Introducing Kaspersky ASAP, Automated Security Awareness Platform, which sits at the heart of the Kaspersky Security Awareness training portfolio. The platform is an online tool that builds strong, practical cyber-hygiene skills for employees throughout the year.

Launching and managing the platform doesn't require special resources or arrangements, and it includes built-in help at every step of the learning journey towards a safe corporate cyber-environment.

#### Meaningful content that you can't ignore

One of the most important criteria when choosing an awareness program is efficiency, and with ASAP, efficiency is built into the training content and management. The content is based on the accumulated experience of **25+ years in cybersecurity** expressed in a competency model comprising over **350 practical and essential cybersecurity skills** that all employees should have.

Educate your employees about cybersecurity.
Change their attitude and behavior and protect your business and IT systems.

#### Efficient training

Consistent	- Well thought-out, structured content	
	<ul> <li>Interactive lessons, constant reinforcement, tests, simulated phishing attacks to ensure skills are applied</li> </ul>	
	The content and structure of the training material take into consideration the specifics of human memory, and our ability to absorb and retain information.	
Practical & engaging	- Relevant to employees' everyday working life	
	– Skills that can be put to immediate use	
	Examples from real-life situations which employees can personally relate to contribute to better learner engagement, helping information to be retained.	
Positive	– Puts a proactive spin on safe behavior	
	- Explains 'why' and 'how to' instead of just the taboos	
	Too many rules and restrictions can cause discontent and disengagement, while explanations and principles aligned with the way people think naturally contribute to adoption and behavioral change.	

#### Easy management

<ul> <li>Fully automated learning management brings every employee up to the skills level appropriate to their risk profile without any intervention from the platform administrator</li> </ul>	
<ul> <li>Synchronization with AD (Active Directory), SSO (Single Sign-On), Open API (the ability to interact with third-party solutions), online onboarding during the first visit, a FAQ section and tips all make platform management convenient and efficient.</li> </ul>	
"All-in-one" dashboard & actionable reports:	
- report on lesson progress	
– reports on tests and simulated phishing attacks	
The platform automatically sends out invitations and reminders, as well as reports to students and administrators.	

# ASAP management: simplicity through full automation

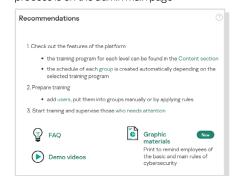
Start your program in 4 simple steps



#### Add users

Use **AD synchronization** or upload .xlsx file or add them manually

Onboarding during first log-in, recommendations, FAQ and demo videos, explaining how platform works from admin and user perspective – everything you need to start the learning process is on the admin main page



#### Divide users by groups Launch training

Divide users manually or

using rules based on the

desired target level

Divide users manually or using rules based on the desired target level, and set the start date for each group

## Automated training management done by ASAP

ASAP creates a schedule for each group, for invitations, reminders & other communications – everything happens automatically

#### A new and improved approach to training

Kaspersky ASAP is changing the way we deliver cybersecurity learning content. Now you can choose whether to assign employees a basic **Express course** that will help you quickly meet regulatory requirements for cybersecurity training, or refresh their knowledge, or opt for the **Main course** broken down into complexity levels

#### **Topics covered**

Topics covered

Main course	Express course	
Email	Email	
Passwords & Accounts	Passwords & Accounts	
Websites and the Internet	Websites and the Internet	
Social media & Messengers	Mobile device security	
PC Security	Social media	
Mobile Devices	My computer	
Protecting confidential data	Protecting confidential data	
Personal data	Doxing	
GDPR	Cryptocurrency security	
Industrial Cybersecurity	Information security when working remotely	
Bank card security & PCI DSS	Federal law 152-FZ (for Russia)	

Topics are divided into large blocks, covering numerous IT security concepts \*.

#Passwords #Phishing #Corporate accounts #Dangerous messages #Bank cards #Ransomware #SocialEngineering #Dangerous Files #Working with browsers #Corporate ethics #Antivirus #Malicious software #Applications #Browser #Confidential information #Storing information #Sending information #Personal data #Internet and the law #European legislation #Business #Dangerous Links #Fake websites #Ransomware sites #Backup #Mobile data #Encryption #Cloud services #Industrial espionage #PCI DSS #Two-factor authentication #Digital footprint #Torrents #Catfishing #Targeted attack #Hashing #Tokens #Pattern locks #Mining #Parental control

For the latest list of topics and concepts, please check

Each topic has several levels, detailing specific security skills. Levels are defined according to the degree of risk they help to eliminate – for example, Level 1 is normally enough to protect against the simplest attacks as well as mass attacks. Higher levels need to be studied to learn how to protect against the most sophisticated and targeted attacks.

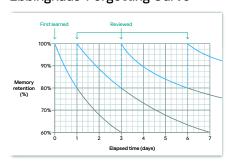
#### Example: Skills trained in "Websites and the Internet" topic

Beginner	Elementary	Intermediate	Advanced*
To avoid mass	To avoid mass attacks	To avoid well-prepared	To avoid targeted
(cheap and easy) attacks	on a specific profile	focused attacks	attacks
23 skills, including:  - Recognize fake pop-ups  - Pay attention to redirects  - Distinguish genuine download links from fake ones  - Recognize executable files found on the web  - Be able to determine the authenticity of a browser extension	<ul> <li>34 skills, including:</li> <li>Enter data only on sites with a valid SSL certificate</li> <li>Use different passwords for different registrations</li> <li>Recognize fake sites by a number of signs</li> <li>Avoid numeric links</li> <li>Recognize invalid network link addresses by fake subdomains</li> </ul>	<ul> <li>12 skills, including:</li> <li>Check sharing links before sending</li> <li>Use software only from trusted manufacturers for torrents</li> <li>Download legal content only from torrents</li> <li>Clear browser cookies regularly</li> </ul>	13 skills, including:  - Recognize sophisticated fake links (including links looking like your company websites, links with redirects)  - Check sites using special utilities  - Recognize if the browser is mining  - Avoid black SEO sites
	+ reinforcement	+ reinforcement	+ reinforcement
	of elementary skills	of the previous skills	of the previous skills





#### Ebbinghaus' Forgetting Curve



#### ASAP Express course

A short version of the training in audio-video format. Each cybersecurity topic contains several short lessons to help the user grasp basic cybersecurity skills.

- · Interactive theory
- Videos
- · Tests

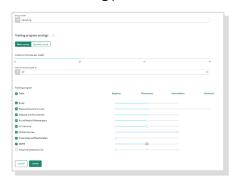
Simulated phishing attacks aren't included in the learning path, but can be assigned separately by the administrator.

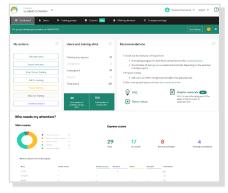
#### ASAP main course

The training is based on the specifics of human memory:

- · Multimodal content:
  - each unit includes: an interactive lesson, reinforcement, assessment (test and simulated phishing attack, where applicable)
  - all training elements support the particular skill being taught in each unit, so that skills are truly grasped and become part of the new, desired behavior
- Interval learning:
  - training elements follow each other at certain intervals, which eliminates the simple clicking of lessons and improves memory retention. Intervals are based on the Ebbinghaus 'Forgetting curve' study
  - repetition builds safe habits and prevents forgetting
- · Balanced, structured content relevant to real-life ensures efficiency:
  - packed with real-life examples that highlight the personal importance of cybersecurity for employees
  - the platform focuses on teaching skills, not just providing knowledge, so practical exercises and employee-related tasks are at the core of each module.

#### Flexible learning path







#### Flexible learning

The scope of the training is completely flexible, while retaining the advantages of sequential automated learning management. For each training group you can choose:

- Main or Express course, or a combination of both;
- Topics to train in the main course and/or the Express course which students in the group need to learn;
- The target level you want students to achieve for each chosen topic in the main course.

The learning path will be built automatically by the platform for each group of learners based on these settings.

#### Do it all from the dashboard

Everything you need to control and manage training – statistics, summaries of users'
activities and progress, training slots, group training, suggestions on how to improve
results – can be done from the dashboard. You can download reports in a single click
and configure the frequency of reports there too.

#### Freedom to perform

- Employees can study whenever it's convenient for them, and from any device, with ASAP's mobile-friendly design that makes learning convenient and comfortable.
- Users can access the training portal from personalized links provides in the training invitation or via a single link for all users with Single Sign-On (SSO) technology if it's set-up by administrator.

#### Customization

The administrator can easily change the program's appearance:

- replace the Kaspersky logo with your company logo in the admin panel, training portal and platform emails;
- customize certificates;
- · add personal content to any lesson.

#### Integration

You can use Open API to interact with third-party solutions – Open API works via HTTP and offers a set of request/response methods.

ASAP integrates with Kaspersky KUMA & XDR platforms:

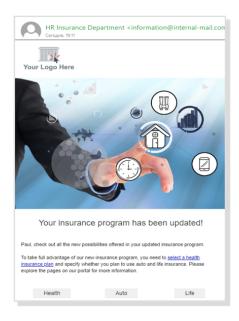
- Admin can see an event in XDR and take the appropriate response, including assigning a training in ASAP
- Automatic enrichment of incident cards with information about the level of awareness of the attacked user

#### Localization

ASAP is available in 25 languages\*. Localization in ASAP goes beyond just translation – text and visuals are not only translated into different languages, they're also adjusted to reflect different cultures and local attitudes.

<sup>\*</sup> Current list of available languages is available on

## Example of the editable simulated phishing template and feedback

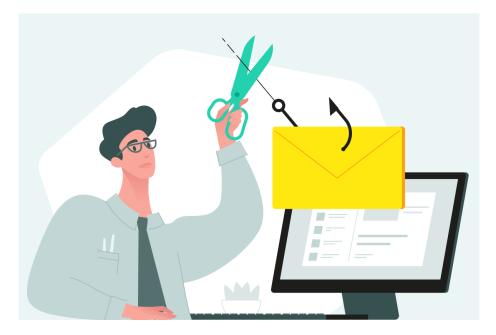




### Simulated phishing campaigns

Phishing campaigns are offered in addition to the main training. They test employees' practical skills in avoiding phishing attacks, and help training managers to quickly identify gaps in users' knowledge and encourage further study of troublesome topics. The phishing campaigns are also an excellent tool for teaching employees how to recognize potentially harmful signs, and putting their knowledge into practice.

The platform comes with ready-made email templates containing phishing examples that can be sent to users in all available languages. The templates are regularly updated and new ones added. You can also create custom emails based on predefined templates.



Try a simulated phishing attack before you start training – check your employees' resilience! It will help employees and management to see the benefits of training.

Employees can also demonstrate their understanding of a topic by not being fooled by a simulated phishing attack, and by reporting phishing mails via the 'Report phishing' tool.

The 'Report phishing' tool demonstrates the level of employees' awareness, removes email from the Inbox, and sends messages not only to platform admin, but also t IT/IT security teams, to help organizations improve their phishing detection and response levels.

# Kaspersky Security Awareness – a new approach to mastering IT security skills

#### Key program differentiators



#### Substantial cybersecurity expertise

25+ years' experience in cybersecurity transformed into a cybersafety skillset that lies at the heart of our products



## Training that changes employees' behavior at every level of your organization

Our gamified training provides engagement and motivation through edutainment, while the learning platforms help to internalize the cybersecurity skillset to ensure that learnt skills don't get lost along the way.

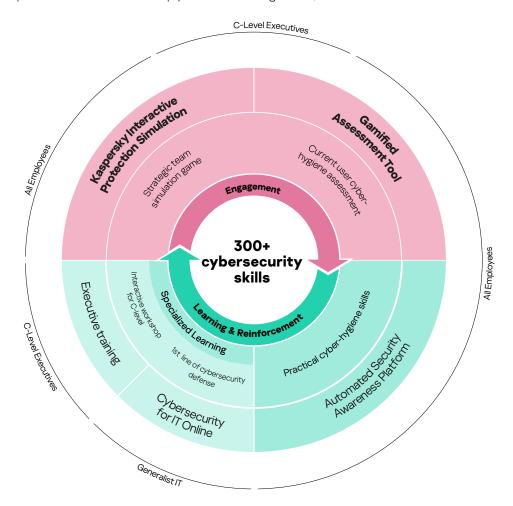
ASAP is a core product in Kaspersky's Security Awareness portfolio.

#### One flexible training solution for all

Kaspersky Security Awareness has a longstanding international track record of success. Used by businesses of every size to **train over a million employees across more than 75 countries**, it brings together over 25 years of Kaspersky's cybersecurity expertise with extensive experience in adult education.

The portfolio offers a range of engaging training options that increase the cybersecurity awareness of your employees at every level, empowering them to play their part in the overall cybersecurity of your organization.

Because sustainable changes in behavior take time, our approach involves building a continuous learning cycle with multiple components. Game-based learning engages senior management, turning them into advocates of cybersecurity initiatives and supporters of building a culture of cybersafe behavior. Gamified assessment helps to define gaps in employee knowledge and motivate them for further learning, while online platforms and simulations equip them with the right skills, reinforced.



Kaspersky ASAP free trial: k-asap.com
Enterprise Cybersecurity: www.kaspersky.com/enterprise
Kaspersky Security Awareness: www.kaspersky.com/awareness

www.kaspersky.com



IT Security News: business.kaspersky.com